



HOTEL AIR IN BERLIN

www.hotelairinberlin.de

We are delighted to welcome you as a guest at our hotel and would like to provide you with some information from A to Z for your stay at our hotel and in the city of Berlin.

Adapter

For visitors from English-speaking countries and countries outside Europe, we provide adapters for German sockets.

Airport

Berlin Brandenburg Airport 'Willy Brandt' is located on the southern edge of Berlin. Telephone: 030 609160910

Banks

Deutsche Bank Tauentzienstr. 1 Telephone: 030/236 09 50

Berliner Bank Tauentzienstr./ corner of Nürnberger Str. Telephone: 030/31 09 90 90

Volksbank Budapester Str. 35 Telephone: 030/30 63 0

Bar

Our bar is open daily from 2 p.m. to 10 p.m. We offer freshly tapped beer, various spirits, a selection of fine wines and a range of soft drinks.

Berlin Public Transport Company (BVG)

Potsdamer Straße 188, Telephone: 030/19449
BVG Lost Property Office, Lorenzweg 5
Telephone: 030/19449 (day and night)

Charging station

A charging station for mobile phones, tablets and laptops is located in the lobby at the rear exit. Upon request, we can also provide a limited number of USB chargers.

Child-friendly

Sandpits and paddling pools can be used free of charge at your own risk. In case of inclement weather, please inquire at reception about the children's play area or toys.

Cleaning

Would you like to use our hotel's laundry service? Simply take the laundry bag from the cupboard and hand in your items for cleaning to our cleaning staff or reception by 11:00 a.m. You will receive your laundry back the next day. Please enquire at reception about the fees for this service.

Departure

We kindly request that you vacate your room by 11:00 a.m. on the day of departure and return your key to reception. We will be happy to store your luggage for you.

Doctor

Schöneberg Medical Centre Hauptstr. 87

Emergency medical service Telephone: 85 19 002

Berlin Fire Brigade emergency doctor Telephone: 112

Environment

Can you imagine how many tonnes of washing powder end up in our environment every day? That's why we ask you to leave towels you still want to use on the towel rail. Please place towels you want to have replaced on the floor. Help us protect our environment.

Guided tours of the city

...can be booked at reception.

Hairdresser

Our recommendation for a hairdresser is the well-known salon 'Shan Rahimkhan' in KaDeWe.

Internet

The Hotel Air in Berlin offers free Wi-Fi access. Log in with your room number and booking name.

Keys

You are welcome to return your room keys to reception when you leave the hotel. Your room key will open the side entrance door, all connecting doors and your room. Between 11 p.m. and 7 a.m., you can obtain your key from the night porter.

Minibar

If you consume anything from your room's minibar, please note this on your minibar slip and hand it in at reception when you check out. Please refer to the memo for prices.

Parking

A parking space can be booked for €15 per day, subject to availability.

Pets

Pets are welcome. Please indicate that you will be bringing your pet when making your booking. (Cleaning fee €35)

Pharmacy

Ansbach Pharmacy, Ansbacher Str. 13, Telephone: 2 13 30 46

Emergency pharmacies and opening hours can be found here

Post Box

The nearest post box is located at Budapester Str. 25, approx. 6 minutes from the hotel. However, you are welcome to leave your post at reception.

Postcards

Postcards and picture postcards are always available for you at reception.

Post Office

The nearest post office is located at Kurfürstenstr. 114 (tobacco, magazines, lottery).

Printing/Faxing/Copying

Our reception desk will be happy to make copies and send faxes for you. Printing jobs of all kinds are also no problem. Please enquire about the exact fees at reception: Tel 70

Railway

Deutsche Bahn travel information Telephone: 030/2970

DB Hermes private luggage service Telephone: 01 80 5 48 54

Courier service Telephone: 01 80 5 23 6723

Reception

Our reception is staffed 24 hours a day. Our night porter is available from 11 p.m. to 7 a.m. You can reach reception by telephone on extension 70.

Rental Car

Europcar Kurfürstenstr. 101-104 Telephone: 2 35 06 40

StarCar Schillstr. 9 Telephone: 030/257577-0

Avis Budapester Str. 43 Telephone: 030/2 30 93 70

Sixt- Budget Budapester Str. 45 Telephone: 030/26475161

Room service

We are happy to bring your desired beverages to your room between 10:00 a.m. and 10:00 p.m.

Service

- If you would like additional blankets and pillows or a different type of pillow or blanket, simply let us know at reception. We will be happy to bring them to your room. We have special bed linen available for allergy sufferers.
- If you would like your bed linen changed daily, please inform our reception, which is staffed around the clock.
- If required, we can provide you with a cot and suitable bed linen.
- On request, we offer a luggage service and room service. For late departures, our luggage room is available after check-out.
- If you have forgotten something, no problem. On request, we can provide you with various toiletries, sewing kits and shoe cleaning utensils. We also have bathrobes and slippers available on request.
- Do you have any further questions or requests? Please speak to us, we are available 24 hours a day.

Shuttle Service

Pick-up and drop-off service from the hotel to all Berlin airports. Please contact our reception desk in advance. We will determine the exact costs and options for you.

Suggestions

We welcome any suggestions you may have so that we can ensure your continued satisfaction with our establishment.

Telephone

Our rooms are equipped with direct dial telephones. First dial '0' to get an outside line. After the dial tone, you can dial the number you wish to call. If you would like to be called directly in your room, please give the telephone number (030) 21 29 928 – and your room number.

(The most important international dialling codes can be found on our website.)

Tickets

Theatre and concert tickets can be ordered at reception.

Transport/ Local transport

- The nearest underground station, Wittenbergplatz, is just a two-minute walk from the hotel, opposite KaDeWe.
- Bus stops can be found at Wittenbergplatz or diagonally to the left of the hotel on Kurfürstenstraße/corner of Bayreuther Straße: Line 100 towards Brandenburger Tor, Unter den Linden, Alexanderplatz.
- A bus to the exhibition grounds stops opposite KaDeWe, in front of Deutsche Bank.
- Nearest S-Bahn station: Zoologischer Garten – 8-10 minutes on foot or one stop by underground from Wittenbergplatz towards Ruhleben.

Valuables

You can leave your valuables at reception for safekeeping. We have a small safe available. There are also mini safes in the wardrobes in the rooms.

Visitors

Should you receive visitors, we will inform you and ask you to collect your visitors from reception.

Wake-up call

Please contact our reception desk. Tel.: 70

